

(3) Operation JOINT FORGE from June 21, 1998 to a date to be determined.

(4) Operation UNITED NATIONS MISSION in HAITI; U.S. FORCES in HAITI and U.S. SUPPORT GROUP-HAITI from April 1, 1995 to January 31, 2000.

(5) Operation PROVIDE COMFORT from December 1, 1995 to December 31, 1996.

(k) See AR 672-20 for the Armed Forces Civilian Service Medal.

(l) *Description.* The medal is Bronze, 1¼ inches in diameter with a demitorch (as on the Statue of Liberty) encircled at the top by the inscription "ARMED FORCES SERVICE MEDAL" on the obverse side. On the reverse side is an eagle (as on the seal of the DOD) between a wreath of laurel in base and the inscription "IN PURSUIT OF DEMOCRACY" at the top. The ribbon is 1¾ inches wide and consists of the following stripes: ⅙ inch Goldenlight 67107; ⅙ inch Jungle Green 67191; ⅙ inch Green 67129; ⅙ inch Mosstone 67127; ⅙ inch Goldenlight; Center ¼ inch Bluebird 67117; ⅙ inch Goldenlight; ⅙ inch Mosstone; ⅙ inch Green; ⅙ inch Jungle Green; and ⅙ inch Goldenlight.

§ 578.35 Humanitarian Service Medal.

(a) *Criteria.* The Humanitarian Service Medal (HSM) was established by Executive Order 11965, January 19, 1977. It is awarded to members of the Armed Forces of the United States who, after April 1, 1975, distinguished themselves by meritorious direct participation in a DOD approved significant military act or operation of a humanitarian nature. It is not awarded for participation in domestic disturbances involving law enforcement, equal rights to citizens, or protection of properties.

(b) To be eligible, a service member must meet the following requirements:

(1) Must be on active duty at the time of direct participation in a DOD approved humanitarian act or operation. "Active duty" means full-time duty in the active military service of the United States. It includes duty on the active duty list, full-time training duty, annual training duty, and attendance, while in the active military service, at a school designated as a Service

school by law or by the Secretary of the Military Department concerned per 10 U.S.C. 101(22). This includes service as a cadet at the U.S. Military Academy. Members of the Army National Guard are eligible provided that the use of active forces has been authorized in the act or operation.

(2) Must have directly participated in the humanitarian act or operation within the designated geographical area of operation and within specified time limits. "Direct participation" is defined as "hands on" activity at the site or sites of the military act or operation. Specifically excluded from eligibility for this medal are personnel or elements remaining at geographically separated military headquarters.

(3) Must provide evidence which substantiates direct participation in a DOD approved humanitarian act or operation except when by-name eligibility lists are published. Acceptable evidence includes the following:

(i) Certificates, letters of commendation or appreciation.

(ii) Officer or enlisted evaluation reports.

(iii) Copies of TDY or special duty orders reflecting participation within the specified timeframe and geographical location cited.

(iv) After-action reports, situation reports, rosters, unit files or any other records or documentation which verify the service members participation.

(v) Statements from commanders, supervisors, or other officials who were in a position to substantiate the service members direct participation in the area of operation.

(c) The HSM is a U.S. service medal and does not preclude or conflict with other service medals or decorations awarded on the basis of valor, achievement or meritorious service.

(d) No person will be awarded more than one HSM for participation in the same military act or operation.

(e) A service star will be worn to denote direct participation in second or subsequent humanitarian acts or operations. The approved HSM operations are provided in AR 600-8-22 and the HQDA Military Awards Branch Web site: <https://www.perscomonline.army.mil/tagd/awards/HSM.doc>.

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(f) See AR 672-20 for Civilian Award for Humanitarian Service.

(g) *Description.* The medal is Bronze, 1¼ inches in diameter, surmounted by an open hand, palm up, extending to the upper left. On the reverse is a sprig of oak in a left oblique slant between the inscription "FOR HUMANITARIAN SERVICE" in three horizontal lines, and "UNITED STATES ARMED FORCES" in an arc around the base. The ribbon is 1⅜ inches wide and consists of the following stripes: ⅜ inch Imperial Purple 67161; ⅛ inch White 67101; ⅝ inch Bluebird 67117; ¼ inch Flag Blue 67124; ⅝ inch Bluebird; ⅛ inch White; and ⅜ inch Imperial Purple.

§ 578.36 Military Outstanding Volunteer Service Medal.

(a) *Criteria.* The Military Outstanding Volunteer Service Medal (MOVSM) was established by Executive Order 12830, January 9, 1993. It may be awarded to members of the Armed Forces of the United States and their Reserve Components, who subsequent to December 31, 1992, perform outstanding volunteer community service of a sustained, direct and consequential nature.

(b) To qualify for award of the MOVSM a service member's volunteer service must meet the following requirements:

(1) Be to the civilian community, to include the military family community.

(2) Be significant in nature and produce tangible results.

(3) Reflect favorably on the Military Service and the DOD.

(4) Be of a sustained and direct nature.

(c) While there is no specific time period to qualify for the MOVSM (for example, 500 hours of community service within 24 calendar months), approval authorities shall ensure the service to be honored merits the special recognition afforded by this medal. The MOVSM is intended to recognize exceptional community support over time and not a single act or achievement. Further, it is intended to honor direct support of community activities. For the purpose of this award, attending membership meetings or social events of a community service group is not

considered qualifying service, while manning a community crisis action telephone line is considered qualifying service.

(d) Approval authority for award of the MOVSM will be commanders (overseas and CONUS (continental United States)) serving in the rank of Lieutenant Colonel or higher. Before the recommendation is forwarded to the award approval authority, the recommender must certify that the service member meets the eligibility criteria for award of the MOVSM. Substantiating documentation, such as record of hours contributed, letters or certificates from activity supervisors, or other proof of the service member's volunteer services may be attached as enclosures to the recommendation.

(e) *Description.* The medal is Bronze, 1⅜ inches in diameter bearing on the obverse, five annulets interlaced enfiled by a star and environed by a wreath of laurel. On the reverse is a sprig of oak between the inscription "OUTSTANDING VOLUNTEER SERVICE" at the top and "UNITED STATES ARMED FORCES" at the bottom. The ribbon is 1⅜ inches wide and consists of the following stripes: ⅛ inch Bluebird 67117; ⅛ inch Goldenlight 67107; ⅜ inch Bluebird; ⅛ inch Green 67129; ⅝ inch Goldenlight; center ⅛ inch Green; ⅝ inch Goldenlight; ⅛ inch Green; ⅜ inch Bluebird; ⅛ inch Goldenlight; and ⅛ inch Bluebird.

§ 578.37 Army Good Conduct Medal.

(a) *Criteria.* The Army Good Conduct Medal (AGCM) was established by Executive Order 8809, June 28, 1941 and was amended by Executive Order 9323, 1943 and by Executive Order 10444, April 10, 1953. It is awarded for exemplary behavior, efficiency, and fidelity in active Federal military service. It is awarded on a selective basis to each soldier who distinguishes himself or herself from among his or her fellow soldiers by his exemplary conduct, efficiency, and fidelity throughout a specified period of continuous enlisted active Federal military service. There is no right or entitlement to the medal until the immediate commander has approved the award and the award has been announced in permanent orders.

(b) *Personnel eligible*: (1) Active Component enlisted soldiers.

(2) Active Guard Reserve (AGR) enlisted personnel serving on extended periods of active duty (other than for training) under 10 U.S.C. and 32 U.S.C. are eligible for award of the AGCM for qualifying service beginning on or after September 1, 1982, provided no period of the service has been duplicated by the same period of service for which the soldier has been awarded the Army Reserve Components Achievement Medal (ARCAM). The AGCM qualification period may commence anytime during the 3 years immediately preceding the September 1, 1982 effective date provided no portion of service for the AGCM is included in a period of service for which the ARCAM was awarded.

(3) Retroactively to eligible Army of the United States (AUS) enlisted personnel.

(4) Other Army enlisted personnel as may be directed by the Secretary of the Army.

(c) *Awarding authority*. Unit commanders are authorized to award the AGCM to enlisted personnel serving under their command jurisdiction who meet the established criteria. Send requests for award of the AGCM for former soldiers to NPRC (see § 578.8(e) for address). Requests for award of the AGCM for Army National Guard and Army Reserve members for periods of active duty based on qualifying prior active Federal military service (Regular Army and AUS) will be forwarded through normal command channels to the Commander, USA HRC-St. Louis, ATTN: ARPC-PSP-R, One Reserve Way, St. Louis, MO 63132-5200. Separation transfer points will review the records of enlisted personnel being separated to determine whether they qualify for the AGCM. Where possible, make a reasonable effort to contact the unit commander before awarding the medal to qualified members.

(d) *Basis for approval*. The immediate unit commander's decision to award the AGCM will be based on his or her personal knowledge and of the individual's official records for periods of service under previous commanders during the period for which the award is to be made. The lack of official disqualifying comment by such previous

commanders qualifies the use of such period toward the award by the current commander.

(e) *Qualifying periods of service*. Any one of the following periods of continuous enlisted active Federal military service qualifies for award of the AGCM or of an AGCM Clasp (see paragraph (h) of this section in conjunction with the criteria in paragraph (f) of this section):

(1) Each 3 years completed on or after August 27, 1940.

(2) For first award only, 1 year served entirely during the period December 7, 1941 to March 2, 1946.

(3) For first award only, upon termination of service on or after June 27, 1950, of less than 3 years but more than 1 year.

(4) For first award only, upon termination of service, on or after June 27, 1950, of less than 1 year when final separation was by reason of physical disability incurred in the line of duty.

(5) For first award only, for those individuals who died before completing 1 year of active Federal military service if the death occurred in the line of duty.

(f) *Character of service*. Throughout a qualifying period, each enlisted soldier must meet all of the following criteria for an award:

(1) The immediate commander evaluates the soldier's character as above reproach.

(2) The record of service indicates that the soldier has—

(i) Willingly complied with the demands of the military environment.

(ii) Been loyal and obedient to their superiors.

(iii) Faithfully supported the goals of their organization and the Army.

(iv) Conducted themselves in such an exemplary manner as to distinguish them from their fellow soldiers.

(3) While any record of non-judicial punishment could be in conflict with recognizing the soldier's service as exemplary, such record should not be viewed as automatically disqualifying. The commander analyzes the record, giving consideration to the nature of the infraction, the circumstances under which it occurred and when. Conviction by court-martial terminates a

period of qualifying service; a new period begins following the completion of sentence imposed by court-martial.

(4) In terms of job performance, the soldier's efficiency must be evaluated and must meet all requirements and expectations for that soldier's grade, Military Occupational Specialty (MOS), and experience.

(5) Individuals whose retention is not warranted under standards prescribed in AR 604-10, or for whom a bar to reenlistment has been approved under the provisions of AR 601-280, chapter 6 (specifically for the reasons enumerated in paragraphs 6-4a, b, and d), are not eligible for award of the AGCM.

(g) *Additional implementing instructions.* (1) Qualifying periods of service (paragraph (e) of this section) must be continuous enlisted active Federal military service. When an interval in excess of 24 hours occurs between enlistments, that portion of service before to the interruption is not creditable toward an award.

(2) Release from enlisted status for entry into service as a cadet or midshipman at any U.S. service academy, or discharge from enlisted status for immediate entry on active duty in an officer status is considered termination of service for awarding the AGCM. A minimum of 12 months enlisted service is required and must have been completed for first award of the AGCM; otherwise, the full 3 years of qualifying enlisted service is required.

(3) A qualified person scheduled for separation from active Federal military service should receive the award at his or her last duty station. Such award is authorized up to 30 days before the soldier's departure en route to a separation processing installation in CONUS or overseas. Orders announcing such advance awards will indicate the closing date for the award prefixed with date of separation, on or about, as the response to the "Dates or period of service" lead line. Example: From October 31, 1977 to date of separation on or about October 30, 1980. For soldiers who are granted terminal leave prior to retirement or End Tour of Service (ETS), orders awarding second and subsequent awards of the AGCM may be issued up to 90 days before retirement or ETS date.

(4) An award made for any authorized period of less than 3 years must be for the total period of obligated active Federal military service. This applies to first award only, all other awards of the AGCM require 3 full years qualifying service.

(5) Discharge under provisions of AR 635-200 for immediate (re)enlistment is not termination of service.

(h) *Disqualification for the Army Good Conduct Medal.* (1) Conviction by courts-martial terminates a period of qualifying service; a new period begins the following day after completion of the sentence imposed by the court-martial.

(2) Individual whose retention is not warranted under standards prescribed in AR 604-10, or for whom a bar to reenlistment has been approved under the provisions of AR 601-280, chapter 6 (specifically for the reasons enumerated in, paragraphs 6-4a, b, and d, AR 601-280), are not eligible for award of the AGCM.

(3) In instances of disqualification as determined by the unit commander, the commander will prepare a statement of the rationale for his or her decision. This statement will include the period of disqualification and will be referred to the individual according to AR 600-37. The unit commander will consider the affected individual's statement. If the commander's decision remains the same, the commander will forward his or her statement, the individual's statement, and his or her consideration for filing in the individual's military record.

(4) Disqualification for an award of the AGCM can occur at any time during a qualifying period (for example, when manner of performance or efficiency declines). The custodian of the soldier's record will establish the new "beginning date" for the soldier's eligibility for award of the AGCM, annotate the date on the soldier's DA Form 2-1, and submit an automated transaction. These procedures do not apply if the soldier is disqualified under the provisions of paragraph (h)(2) of this section.

(i) *Subsequent awards and clasps.* A clasp is authorized for wear on the AGCM to denote a second or subsequent award. Clasps authorized for second and subsequent award are:

(1) Award: 2d; Clasp: Bronze, 2 loops;